



VoiceMan Receiving

VoiceMan Receiving ensures accuracy and compliance from the very start of the warehousing process. By validating deliveries against purchase orders or advanced shipping notices (ASNs), VoiceMan Receiving prevents non-compliant products being introduced into your supply chain and provides a clear record of supplier and associate performance.

Using simple voice prompts, VoiceMan Receiving guides associates through the appropriate receiving procedure and captures the key data needed to complete the receipt into stock. Throughout the process, supervisors have full and clear visibility of current and completed receipts.

Exceptions such as damaged goods, short deliveries and incorrect or missing labels are alerted in real-time and recorded for further supplier compliance analysis. Associates can also check weights and dimensions or verify that goods are correctly and safely stacked on a pallet. If necessary, receiving staff can be directed to repack or relabel products and time spent on these process is recorded.

BENEFITS:

- ▶ Increased receiving and inventory accuracy
- ▶ Improved supplier and product compliance
- ▶ Clear visibility of receiving operation
- ▶ Faster remedial action
- ▶ Improved downstream productivity

FIRST LINE OF DEFENCE

VoiceMan Receiving guides staff through all the necessary checks on product, packaging and labelling, no matter how much these differ between products. Problem products can be reported immediately and the necessary action taken - whether it's repacking, quarantining, or putting straight back on the delivery vehicle. By automating standard, best-practice receiving processes, VoiceMan Receiving frees supervisors to manage by exception and to focus on value-adding activities.

CAPTURING QUALITY

Getting data capture right at the receiving bay is often cited as a critical factor to many businesses. Errors here are compounded, be it a pallet in the warehouse with the wrong best-before date (BBD), or a product with the right SKU but wrong barcode which has gone to a retailer. The further it gets before it is caught, the more the error costs to put right. VoiceMan Receiving ensures accurate data is captured at the beginning of a product's journey through a business. Pallet labels with smart 2D barcodes can be printed and applied to stock, with the exact BBD, temperature, batch and quantity information embedded; creating a detailed audit trail for the pallet.

SUPPLIER COMPLIANCE

Handling and receiving wrong or incorrectly transported product costs time and money. With VoiceMan Receiving, goods can be temperature checked to ensure HACCP compliance at any time during the process. BBD can be validated against an expected range, ensuring that the goods received matches what was ordered.

TIMELY RESPONSE

VoiceMan Receiving operates in real-time. Problem reporting and remedial action doesn't have to wait for an associate to end their task or shift and return to a terminal, or leave the job to make a report. This is ideal for temperature-controlled environments where there may be only a narrow window for appropriate actions to be taken. Addressing problems immediately minimises their impact on the rest of the operation.

MORE PRODUCTIVE STAFF AND EQUIPMENT

By freeing associates' eyes and hands as they inspect goods, and by providing them with real-time communications, VoiceMan Receiving provides an ergonomic and efficient process. Assured compliance reduces the possibility of miss-picks, stock being rejected at the pick face, or damage and disruption to automated systems - increasing productivity throughout the warehouse and avoiding costly downtime. With the addition of VoiceMan Data Analysis, managers are able to gain deep insight into the activity at the receiving/goods-in bay with clear productivity analytics. In addition, supervisors can perform 'what-if' analysis to evaluate the impact of adding or removing resources.

VERSATILE AND CONNECTED

Receiving is often only part of an associate's job. The same Voiteq equipment used for receiving can also be used for stock movements, picking and other activities. The system is easily interfaced with barcode or RFID scanners, scales or other hardware needed as part of the receiving process. VoiceMan's Receiving module can be linked with other VoiceMan modules so that, for example, a product with shorter than expected shelf life can be accelerated through put-away, picking and dispatch if required.

NO PAPER, NO SCREENS, NO BLIND SPOT

Using VoiceMan Receiving frees the associate's hands for easier manipulation of products. A paperless system means operators can't skip or misread a line or instruction, and reporting does not depend on handwritten notes which can be easily damaged or mislaid. Associates can perform a 'blind' count at receiving; removing the temptation to simply mark all paperwork as correct, and ensuring that all stock is thoroughly inspected. Also with no paperwork or screen distractions, associates gain a heightened awareness in what is often a dangerous environment.

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